

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Edward P. Bagdonas, et al.  
Serial No.: 09/784,520  
Filed: February 15, 2001  
Title: METHOD AND APPARATUS CREATION AND PERFORMANCE OF  
SERVICE ENGAGEMENT MODELING  
Atty. Docket No.: 64953 (APTO)

Assistant Commissioner for Patents  
Washington, D.C. 20231

**REVOCATION OF PRIOR POWERS AND  
APPOINTMENT OF NEW POWER OF ATTORNEY**

Dear Sir:

As assignee of the entire interest of the above-identified patent application, AptSoft Corporation hereby revokes all Powers of Attorney previously given in connection with the above-identified patent application, and hereby appoints, with full power of substitution and revocation, the below listed attorneys and agents to prosecute the patent application and to transact all business in the United States Patent and Trademark Office connected therewith:

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Respectfully submitted,

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